



Trusted consultants to law firms.

ii3 is focused on law firms and their unique needs for knowledge and information management solutions. Our 13 years of practical experience in the legal vertical, working with dozens of law firms across North America (from the largest through to smaller firms) is driven by our focus on adoption at the practice level, best practices that ensure project level and technology implementation success, and the rapidly changing business environment and its impact on law firms.

Over the years we've learned a simple but profound lesson: focusing on your firm's attorneys and their needs is the key to successful implementation of knowledge and information management initiatives in the firm. Give them what they need (not just what they think they want), and you'll have a far greater chance of success.

We work very closely with your teams and stakeholders. Be it the lawyers, management, IT, marketing, or KM. We can provide complete lifecycle solutions, or focus on areas where you need specific help. We fully recognize that our clients are very knowledgeable and capable, looking to bolster their ranks with specialties and best practices in specific areas.

Some of our clients:

Wilmer Hale
Kirkland & Ellis
Perkins Coie
Shearman Sterling
Bryan Cave
Baker Donelson
Kelley Drye
Weil Goschal
Morrison Foerster
Parker Poe
Fraser Milner Casgrain
Davies Ward
Osler
Bennette Jones
McDougall Gauley
Aikins Law
BullHouser
BCF
Cassels
BLG

Technology Partners:



Areas of Expertise

Knowledge Management 2013 – a practical framework that focuses on the attorney's file management needs, leverages current technological advances including predictive coding, and provides a highly-integrated approach to the electronic matter file.

KM for CIOs 2013 – for law firms with a strong IT vision, but no centralized KM function, looking for a clear KM strategy and practical steps and solutions for implementation.

Client facing web and social media – law firms looking to increase their footprint in the digital domain, while leveraging their current investment in their web sites.

Practice management solutions - improving productivity through automation - choosing the best tools and minimizing change management requirements. Includes all aspects, starting from methodical requirements gathering (and consensus building), to functional, business process and technical specifications, implementation and deployment.

Solution design – when it comes to planning a technology based business process automation, we work closely with your stakeholders to identify needs, gaps and practical solution design based on your chosen platform. This process may include business requirements, usability and user interface, as well as technical specifications. We will propose a process that will match your needs.

Product and vendor evaluation as well as RFP management – independent, rigorous, consensus-driven process for evaluating business needs, market assessment, vendor RFI and RFP and selection process.

Project management and PMO – with well over 20 years of planning, developing, configuring and rolling out technology-based solutions, we know planning alone is not enough. We also have an array of experience establishing and managing a PMO, promoting practical processes as opposed to rigid methodologies.

Solution Types

- Document lifecycle management | DMS and more.
- Content management systems | internal and client facing CMS solutions.
- Efficient knowledge retrieval | Enterprise Search and Precedent Management.
- Records management and Information Governance | Risk Management Solutions.
- Attorney facing knowledge hubs | Portals and Electronic Matter File Management.